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Dear Sir / Madam,

Your complaint is important to us and will be carefully reviewed.
Within 3 business days you will receive an answer in the way you choose below.

1. Your information:
   - Name:
   - Correspondance address:
   - Phone / Mobile:
   - E-mail address:
   - Policy / Claim number (if applicable):

2. Describe the incident below:

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3. Expected action from the Insurer:

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4. Indicate how you want to receive a response:

- By the above mentioned e-mail;
- Written reply at the above mentioned correspondence address.

Signature:

Submission date:

Thank you!